

## Paycor's dedication to product innovation, ease of use and a streamlined HR, Payroll and Benefits experience impressed Midwest Health Services.



### Dona Mitchell, Payroll Coordinator

“The benefits module that you have is amazing. I love how it flows through the carrier connect to payroll. I can send out my open enrollment and it's one and done. I would not be able to do my job if I didn't have a system that took care of everything and tracked everything for me. It's so much easier and saves me so much time.”

### Prior to Paycor

Based in Massillon, Ohio, Midwest Health Services works with developmentally delayed individuals, helping them to live independently by securing jobs, homes and obtaining nursing or physical therapy if necessary. **With their previous HCM provider, too much time was spent on administrative tasks—it took three people to handle onboarding and to verify documentation while payroll coordinator Dona Mitchell often worked late into the night to complete payroll.**

### With Paycor

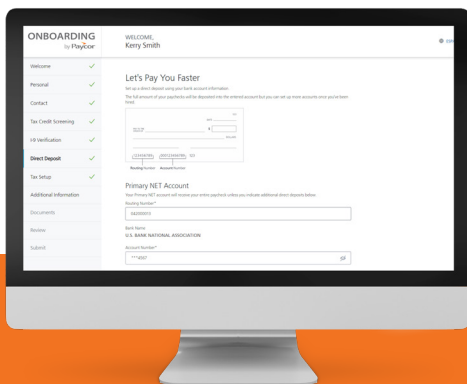
Paycor's HR, Payroll and Onboarding solutions streamlined a once lengthy process by eliminating the need for manual data entry and verification. Paycor's platform also helps Midwest Health Services keep up with the constant demand for additional staff while maintaining compliance during regulatory changes.

### Challenges

- Lengthy onboarding process
- Manual payroll entry
- Cumbersome open enrollment

### Solutions & Key Features

- User-friendly, intuitive software
- Compliance verification
- Employee self-service
- Seamless implementation process



With Paycor Onboarding, Dona no longer needs the help of three HR assistants to process new hire paperwork.

## Streamlined Implementation

Paycor's thorough communication with everyone on Dona's team helped set-up proper expectations and paved the way for a smooth implementation. What can often be a daunting experience for many businesses was painless thanks to the transparency and efficiency Paycor delivered during the transition.

## Onboarding

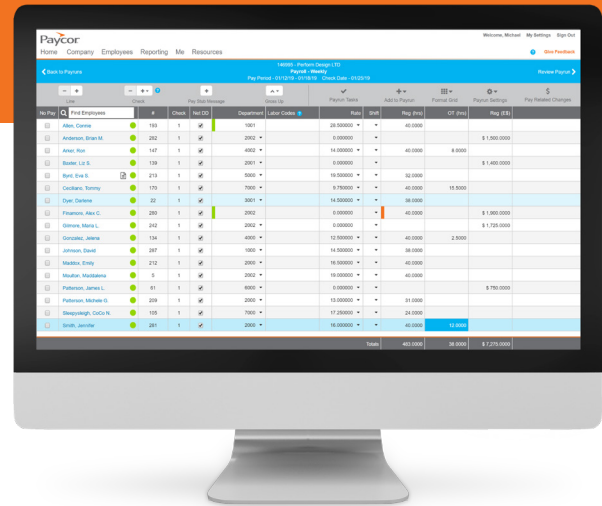
New hires can view and sign documentation specific to their job title, complete tax forms and direct deposit information all before their first day, lessening any potential compliance issues that may arise. The streamlined experience introduces company policies, the employee handbook and any relevant industry regulations.

## Benefits Advisor

Benefits Advisor allows employees and new hires to select their benefits online, reducing administrative tasks and improving overall efficiencies. With a robust collection of existing EDI connections, Benefits Advisor can quickly and accurately deliver enrollment and change data to virtually all major insurance carriers.

Midwest Health Services partners with Paycor to streamline processes, manage employees and increase efficiencies.

- Onboarding
- Benefits Advisor
- Payroll
- HR



“The implementation was great. The [implementation] team didn't shove us off when we had questions. They didn't try to pass us to our reps (which is what our old provider did). Paycor also included our everyday working team on the calls—and that makes a big difference. You know us, you know our company, you know what's going on.”

-Dona Mitchell,  
Payroll Coordinator



**Paycor**