

## A need for uncomplicated, streamlined HR and Payroll software brought Seaway Plastics to Paycor.



**Tiffany Kramer, Organizational Development Manager, Seaway Plastics**

“The single greatest benefit I’ve experienced with Paycor is the time savings. The solutions are extremely user friendly to navigate. I don’t have to spend an hour or more on the phone with customer support trying to figure out problems. *It’s all so very easy.*”

### Prior to Paycor

Seaway Plastics is a full-service plastic injection molding company in Port Richey, Florida, who had a lot of customer service problems with their previous HR and payroll provider. Not only were they paying for modules they didn’t utilize, Organizational Development Manager Tiffany Kramer often received the runaround from customer service when she needed help the most. **Paper-based performance reviews took a lot of time, creating inefficiencies for frontline supervisors and employees had difficulties using the system as a whole.** After evaluating multiple well-known providers, Tiffany selected Paycor for their ease-of-use and comprehensive solutions.

### With Paycor

Supervisors can now keep accurate online records regarding safety incidents, training and reviews without having to wait for HR to “pull a file.” Using Paycor’s Reporting and Analytics solutions, Tiffany’s able to run a variety of pre-built reports that help her analyze turnover, headcount and diversity, which improved her ability to provide data to their ownership group and make strategic business decisions.

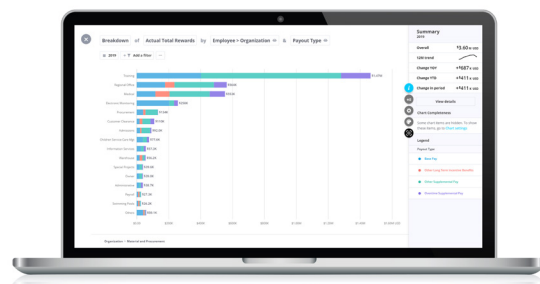
**Open enrollment is streamlined, and company benefits offerings are easy to change or repeat from year to year. And, when Tiffany has a question, she’s able to reach customer support and receive an answer in a timely manner.**

### Challenges

- Poor user experience
- Paper-based documentation
- Inefficient customer service

### Solutions & Key Features

- User-friendly, intuitive software
- Real-time analytics & custom reporting
- Modern performance management



*4-6 Hours Saved*  
**PER PAY PERIOD**

### Payroll processing often took all day to complete

Now with Paycor, she can process payroll in 2 hours or less and immediately double check the journal before submitting.

## Customer Service

With her previous provider, Tiffany was passed from one customer service representative to another and still didn't receive adequate answers in a timely manner. With Paycor, her team knows her name, company and unique needs, allowing them to solve problems quickly.

## Reporting & Analytics

Everything HR and business leaders need to know is right at their fingertips through reports that can be created, customized and shared in seconds. Seaway Plastics can design reports to provide the information that's needed to make strategic business decisions.

## Performance Management

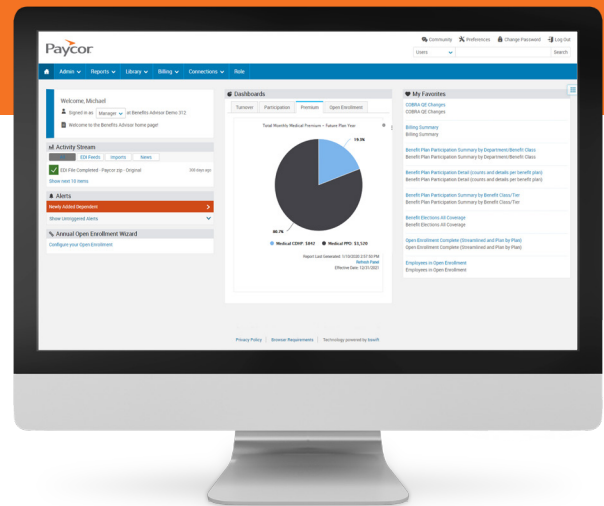
Managers can keep accurate online records of employee training, disciplinary actions and reviews, increasing their efficiency. Paper records and files no longer go missing or sit on a desk for weeks waiting to be completed.

## Customer Community

Paycor's exclusive community for customers, The CORner allows Tiffany to network with other HR leaders, share best practices and be one of the first to learn about new product offerings from Paycor.

**Seaway Plastics partners with Paycor to streamline processes, manage employees and increase efficiencies.**

- Recruiting
- HR
- Onboarding
- Time
- Payroll
- Reporting
- Benefits Advisor
- Analytics



“Implementation was the best implementation experience I’ve ever had—and this is my fifth system I’ve used in my career. It [implementation] was the fastest, we had no issues. The service team is great”

– Tiffany Kramer



**Paycor**