

Paycor's Guide Elite implementation service model creates a fast start for Boulder Country Club.



Amber Maranya, HR Director, Boulder Country Club

“The transition to Paycor has been amazing. The hands-on guidance and support they offered during implementation with Guide Elite saved us so much time. Paycor took control of the entire process so I could focus on other things.”

Prior to Paycor

Boulder Country Club is a private club that serves 850 members across northern Colorado and offers everything from golf and tennis to fitness and swimming. Their previous HR & payroll platform was designed for small businesses and couldn't easily track hours worked for commissioned employees. After evaluating multiple well-known providers, HR Director Amber Maranya and her team chose Paycor. Not only did Paycor's sales representative make the staff at Boulder Country Club a priority, but **Paycor offered Guide Elite, a dedicated implementation experience to help ensure a smooth transition.**

Challenges

- Poor user experience
- Outdated system
- Simple payroll tasks were time consuming

With Paycor

Instead of pulling data from their previous system and running multiple reports, Amber simply logged in and turned the account over to Paycor's implementation team. From there, **the Paycor team imported data and configured their system, assigning managers with the right permissions and setting up employee timecards.** But the dedicated implementation support didn't end there, Amber had weekly check-in calls to answer questions and identify solutions to any challenges. Paycor's team was responsive and very knowledgeable throughout the process. **When it was time for Amber to process the first payroll, it was seamless because of the training and support she had received.**

Solutions & Key Features

- Enhanced implementation support
- Dedicated project plan
- Weekly check-ins & training
- Oversight during payroll processing to ensure accuracy

10 Hours Saved Per Pay Period

Payroll processing often took 12 hours to complete. Now with Paycor, she can process payroll in 2 hours and spend more time developing new hire orientation and trainings.

