



## HR and Benefits Advisor Allows the Kansas City Zoo to Streamline Open Enrollment.

"My favorite thing about Benefits Advisor is the employee self-service—giving them the responsibility. It's really easy to see what people are enrolled in at a glance and it has a clean look to it, which I like."

—Janna Stewart, *HR manager, Kansas City Zoo*



### INDUSTRY:

Arts, Entertainment  
and Recreation



### # EMPLOYEES

271 Employees



### LOCATION:

Kansas City, MO



### SOLUTION:

HR and  
Benefits Advisor

### CHALLENGES

For years, the Kansas City Zoo used a manual paper-based method to onboard new employees, conduct performance reviews and during open enrollment. It was time consuming and required physical space to store all employee data and files.

### HR PAIN POINT

- Manual open enrollment & performance reviews
- Required multiple data entry points

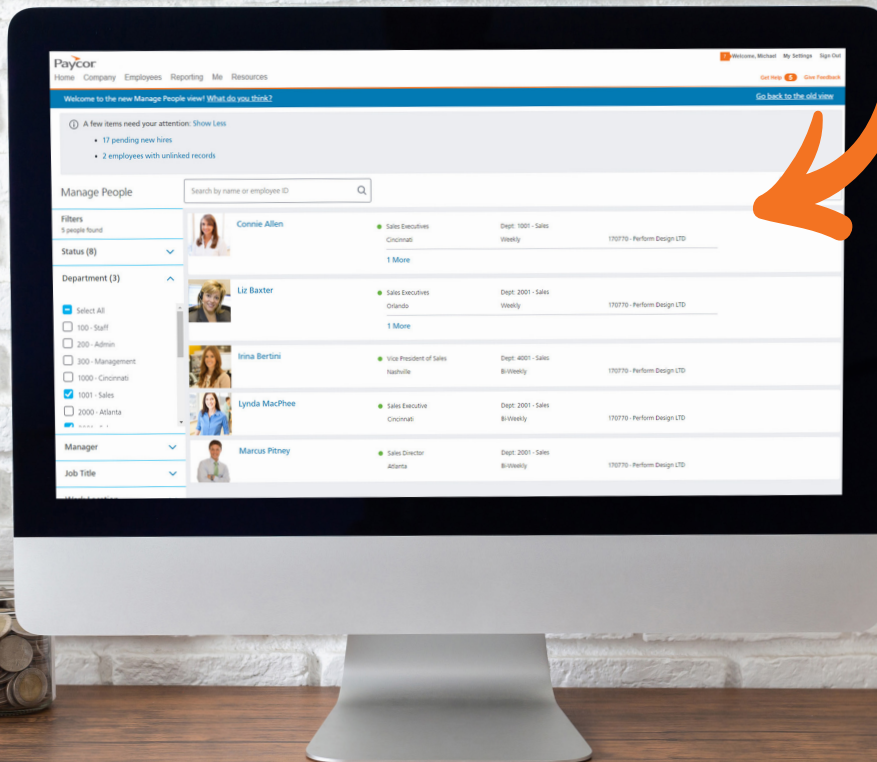
### SOLUTION

- Streamline open enrollment
- Employee self-service
- Cloud-based employee recordkeeping
- Agile customer service team responsive to client feedback on the product

### WITH PAYCOR

**Benefits Advisor allows employees and new hires to select benefits online, which reduces overall administrative tasks and saves Janna several hours a week.** Employees are empowered to complete performance reviews, update personal and professional goals and adjust their profiles for major life events (that will trigger workflows through other solutions and even to carriers). The platform flexibility helps drive efficiencies and offers a better employee experience.

Manage all aspects of the employee experience with modern, intuitive people management.



With a robust collection of existing EDI connections, Benefits Advisor can quickly and accurately deliver enrollment and change data to virtually all major insurance carriers.



You want to make a difference. *So do we.*<sup>™</sup>

**"Benefits Advisor is intuitive, it's not difficult or confusing. It's easier for employees to see what benefits they have—I don't get a lot of questions about using it."**

*—Janna Stewart, HR manager, Kansas City Zoo*