

In need of more robust HR & payroll technology, Baptist Bible College discovered an expert partner in Paycor.



Jason Todd, Vice President, Finance

“ In our industry, keeping up with payroll, taxes and compliance is very challenging. Paycor’s specialized higher education team gives me the peace of mind that we’re covered. From proactive compliance alerts and user groups to a dedicated industry contact, Paycor is a partner I trust to help us eliminate risk. ”

Why Baptist Bible College left their previous HR & payroll provider

Founded in 1950 in Springfield Missouri, Baptist Bible College is a private Christian college that specializes in ministry and professional studies degrees. Like many small colleges, resources are limited, employees are forced to wear multiple hats, payroll is complex and compliance risk is always a concern. **Baptist Bible College was challenged to find a payroll vendor who could offer responsive service, assist with managing compliance and accurately process payroll for adjunct faculty. As a result, they switched payroll providers three times in four years.** Then, they discovered Paycor.

Challenges

- Manual onboarding process
- Lacked employee self-service functionality
- Poor customer service
- Lacked compliance support

<i>Reduced payroll processing time by 25%</i>	<i>With Paycor’s intuitive technology, payroll is no longer a time-consuming, manual process.</i>
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Solution: Technology

Prior to Paycor, staff clocked in and out at a computer terminal. With Paycor’s Mobile App, employees have the option to clock in and out, update personal information and check paystubs. Onboarding required manual work for employees and administrators, often taking multiple hours to complete. But today, the entire onboarding process is automated. New hires complete personal information and review and acknowledge important documents online.

Key Features

- Employee self-service
- Mobile punching
- Automated system to track PTO

Solution: Expertise

Right off the bat after switching to Paycor, Baptist Bible College saw a significant improvement in customer service and compliance notifications. Previously, they often waited 72+ hours to receive a response. Now, questions are met with immediate, reliable answers because Paycor’s specialized higher education team is familiar with the challenges that impact their business and can offer expert support.

Key Features

- Personalized sales, service and support team
- Higher education expertise
- Responsive and transparent implementation

Onboarding

Paycor's Onboarding tool saves hiring managers one hour of admin time for each employee hired. Instead of handing out paper forms for employees to complete on their first day, new hires complete essential new hire tasks online and administrators can track progress. It's helped the school provide new hires with a great first impression.

Higher Ed User Groups

Paycor offers a dedicated user group for higher ed customers across the country. Led by a Paycor industry expert, the user group meets virtually and in person throughout the year to discuss industry challenges and share best practices on how to utilize Paycor's solutions to solve business problems.

Time & Attendance

Prior to Paycor, employees had less visibility into their bank of time remaining. Now, requests are tracked electronically with immediate approval from managers.

Baptist Bible College partners with Paycor to onboard, pay and retain their workforce.

- Onboarding
- Time & Attendance
- HR
- Benefits
- Payroll
- Reporting



Paycor

"Having a dedicated industry expert to turn to at Paycor has been invaluable. We don't have a large team capable of keeping up with everything that's happening outside our walls, but we know Paycor will be there to provide us the information we need."

Jason Todd

