

## The Pawtucket Red Sox Save 80+ Hours a Year with Paycor Solutions



**Matt Levin, Senior Vice President/Chief Financial & Technology Officer**

“Paycor’s solutions are truly influenced by the professionals who use them. I personally made a suggestion for a product enhancement and it was implemented within months. That tells me Paycor is focused on providing a useful tool and quality experience for users and not just making another sale.”

### Why the Pawtucket Red Sox Baseball Club Chose Paycor

The Pawtucket Red Sox (Pawsox) are more than a professional minor league baseball club. They’re an organization that’s dedicated to positively impacting their local community. **But since their HR & payroll technology was more of a burden than a solution**, their business leaders were overrun with administrative HR tasks. To make matters worse, their previous provider offered subpar customer service, leaving the Pawsox with more questions than answers. That’s when they turned to Paycor.

#### Prior to Paycor

**With repetitive manual paperwork and processes, 401(k) management was time-consuming. Issues with their general ledger forced administrators to spend multiple hours reviewing and correcting errors.** Poor customer service and a lack of response time only added to the frustration, leaving Senior Vice President/Chief Financial & Technology Officer, Matt Levin overwhelmed and searching for a more reliable HR & payroll partner for the organization.

#### With Paycor

In the four years the Pawsox have partnered with Paycor, **Matt has seen numerous process improvements across the organization by utilizing Paycor’s integrations to streamline 401(k) management and automating general ledger reporting.**

#### Challenges

- Manual 401(k) management
- Manual general ledger reporting
- Seasonal employee tax filing
- Lacked customer support

#### Solutions & Key Features

- Automated general ledger reporting
- Dedicated customer service
- Employee self-service
- Access to tax experts
- 360 Benefit integration

# 60 Hours Each Year

With automated general ledger reporting, Matt saves **60 hours each year**.

## Customer Service

When Matt has questions about reporting or benefits, he never has to wait long for an answer. Before Paycor, he struggled to reach his specialist and spent valuable time waiting for a call back. Now, **his Paycor team knows his name, his company and his unique needs, allowing them to resolve problems before they arise.**

## 360 Integrations

Paycor's 360 integration provides a unified system that automatically connects and updates retirement information, reducing the burden of plan administration for employers. By connecting record keeping and payroll data, **Paycor removes the need for manual updates saving Matt valuable time.**

The Pawsox partner with Paycor to pay, manage and retain their workforce.

- Payroll
- HR
- Time
- ACA Filing
- 360 Benefit Integrations

