



**After experiencing numerous tax filing and payroll processing errors, Carolina Taco and Prepared For You Inc. found a provider they could trust in Paycor.**



**Diane Labiendo, Corporate Office Manager, Carolina Taco & Prepared For You Inc.**

“My favorite thing about Paycor is the customer service. The team I work with is so helpful and responsive. They never leave me hanging and go above and beyond to answer questions and support our business.”

## Prior to Paycor

**Processing payroll was a time-consuming and frustrating experience.** Not only did they experience multiple payroll and tax issues, but their previous provider failed to properly pay an employee's child support. Phone calls searching for support often went unanswered, and HR is still working with the IRS to resolve numerous tax errors.

## With Paycor

**Payroll and tax errors are a thing of the past.** And now that HR is not spending time correcting issues or waiting for support, they're focused on implementing new HR solutions to help improve business operations. With Paycor's Onboarding, new hires no longer fill out paperwork in the restaurant. They can acknowledge the company handbook and complete other critical documents online. **Managers can then review and approve the documentation which is stored within each employee's record, eliminating the need to manually distribute or fax paper copies to the corporate office.**

## Challenges

- Payroll inaccuracies
- Tax filing errors
- Wage garnishment errors
- Lack of consistent support

## Solutions & Key Features

- Automated onboarding process for new hires
- User-friendly payroll platform
- Expert tax support
- Timely, dedicated customer support



“We’ve made so many improvements to our HR processes since starting with Paycor. The technology has helped free up our time to focus on more important things.”

—DIANE LABIENDO, CORPORATE OFFICE MANAGER, CAROLINA TACO & PREPARED FOR YOU INC.

## Payroll Processing

With Paycor, payroll administrators can **preview an employee’s check and make any changes directly in the paygrid**. It’s led to substantial time savings, helped reduce errors and created a better user experience for administrators.

## Dedicated Customer Support

Paycor’s dedicated support means **Diane doesn’t have to explain their company background to customer service reps time and time again**. Her Paycor team is knowledgeable about the restaurant’s systems and can use that expertise to address any issues quickly.



Carolina Taco & Prepared For You Inc. partner with Paycor to pay their workforce and keep them compliant.

- Onboarding
- Payroll
- HR
- Reporting

